

8 Proposed measures and residual impact

This section summarises the enhancement and mitigation measures identified in Section 7, and also includes monitoring measures. The significance of each social impact (i.e. residual impact) after mitigation/enhancement has been reassessed.

Impact	Rating pre-measure	Measures	Timing of measure	Residual rating	Monitoring
Way of life					
Some existing residents will experience temporary relocation prior to returning to the site creating significant change in their lives.	High C4 (negative) Medium C3 (positive)	1 Collaborate with authority(ies) responsible for relocation to ensure that: <ul style="list-style-type: none"> a A relocation advisory team is appointed with the aim to have the same officer support each tenant to create a relationship (i.e. designated officer) and a trusted, reliable source of information b A robust case by case analysis of needs is conducted so residents are relocated to a property that matches their needs c Residents should continue to be offered a right of return d For all residents, and particularly for those who wish to return, or for those that are not sure, inform of design details as they become available and timing of moves e Tenants can be involved in the relocation process if requested (e.g. real estate searches) f Face to face communication is used where possible, including street meetings and home visits. g Tenants are assisted through installation e.g. as part of the moving process, with expenses, packing and on moving day/during installation; introductions to relevant services and networks in the new area. 	Pre-construction – relocation	Medium C3 (negative) High C4 (positive)	Number of residents relocated and returning to site

		<p>This is a tenant management matter for LAHC to consider moving forward.</p>			
		<p>2 Collaborate with authority(ies) responsible for relocation to ensure that:</p> <p>a Tenants continue to be supported after relocation, to ensure they are settling in.</p>	<p>Pre-construction – Throughout and post relocation</p>		
Some existing residents may prefer not to return and benefit from permanent relocation	Medium C3	<p>3 In addition to measure 1, collaborate with authority(ies) responsible for relocation to ensure that:</p> <p>a Permanent relocation is considered if expressed as a preference, with opportunity to relocate within the existing area, so tenants can continue to access existing services, supports and networks</p> <p>b Robust case by case analysis of needs is conducted to maximise the likelihood of one successful relocation and transition.</p> <p>This is a tenant management matter for LAHC to consider moving forward.</p>	Pre-construction – relocation	High C4	Number of residents not returning via one single permanent relocation, and satisfaction levels
Some existing residents will experience temporary relocation and not return to the site	High C4	<p>4 In addition to measure 1, collaborate with authority(ies) responsible for relocation to ensure that:</p> <p>a Relocating to a development that may be redeveloped in the future is avoided. These possibilities and their implications should be discussed transparently with each household.</p>	Pre-construction – relocation	Medium C3	<p>Number of residents not returning and experiencing multiple relocations</p> <p>Number of relocations to a site that will be redeveloped</p> <p>Effect on tenants via engagement</p>
The proposal may indirectly affect other social housing tenants on waiting lists by increasing wait times	High B3	<p>5 Work with other relevant government authorities to:</p> <p>a Reduce the number of renewal projects that occur in one same geographical area/allocation zone in order to minimise effects on wait lists</p>	Pre-construction – relocation and ongoing	Medium C3	Wait times for allocation zone waitlist

		This is a tenant management matter for LAHC to consider moving forward.			
It is uncertain if the future dwelling and bedroom mix will support right of return	High C4 (negative)	6 Bedroom mix to be finalised as part of future development application with: <ul style="list-style-type: none"> a A diversified stock that responds to the requirements of existing households (to support right of return) and households on current social housing waitlists. This likely includes a mix of studio, one- and two-bedroom apartments but should also include some dwellings with three bedrooms or more for larger households. b Specific dwelling design suited to Indigenous residents with specific needs, for example additional bedrooms and larger or multiple living areas to house transient family visitors and large group households c Consideration of cases of domestic violence in current waitlists d Flexible design will enable the dwelling stock to remain highly useable in the future to adapt to new needs. This will support larger households when required. This can be applied to all types of tenures but will be particularly important for social housing tenants to remain well suited to needs of households on waiting lists. e Flexible tenures may be possible between social and affordable units. 	Pre-construction – development application	High C4 (positive)	Dwelling mix, bedroom mix Number of residents who return
It is possible the future dwelling and bedroom mix will address the needs of households on existing waitlists.	High C4			High B4	Reduction in allocation zone waitlist Indigenous households Large households
Depending on the future mix, it is possible that larger Indigenous households specifically will not be able to return to their property.	High C4			Medium D4	
Contemporary housing stock may support residents' needs including tenants' specific needs	Medium C3	7 Design apartments to be accessible for prams and wheelchairs 8 Ensure a high proportion of adaptable units are provided in the future development to support diverse needs of residents including social housing tenants. 9 Consider increasing the provision of adaptable units. 10 Include clauses in Design Guide to provide generously sized private balconies with screening for privacy, at least consistent with, but consider beyond, Apartment Design Guide standards.	Pre-construction – rezoning and design	High B3	Number of adaptable units Number of households/residents with specific needs and whether these are addressed adequately

		11 As identified during engagement, design features across tenures to support liveability such as north facing for solar access, storage (within unit and/or storage cage), wide and safe hallway design, soundproofing, ventilation, technology access/wifi – in line with Apartment Design Guide.			Satisfaction of future residents
Future residents will benefit from a range of communal open spaces supporting social interaction and recreation	Medium C3	12 Include clauses in design guide to: <ul style="list-style-type: none"> a Ensure all communal areas are connected to maximise social mix inter-tenure b Design communal areas in development application in a flexible manner that can accommodate changes when future residents have moved in. Co-design detailed use and design of communal areas with future residents e.g. landscape, furniture, art, amenities to maximise ownership and use c Ensure the maintenance of communal spaces as well as the overall physical space, (including buildings, entrance points), are well managed with similar maintenance levels for all tenures d Activate communal areas with programs and activities for all residents. 	Pre-construction – rezoning and design	High B3	Interaction levels between residents and inter-tenure Recreation levels of residents, frequency of use Satisfaction with spaces
It is possible that the design does not support interaction between social and private residents in the future, affecting social mix or quality of life for social housing tenants	Medium C3			High B3	Issues expressed by residents
Community					
Existing intra-site social networks and attachment to place disappear through temporary or permanent relocation	High C4 to High B4	13 Collaborate with authority(ies) responsible for relocation to ensure that: <ul style="list-style-type: none"> a Existing social networks between residents are an important part of the relocation/needs assessment process to enable group relocation where preferred b Residents are advised of locations where friends are moved (if desired) so relationships can be maintained. This matter will be considered by LAHC in future stages.	Pre-construction – relocation	High C4	Remaining networks through relocation – satisfaction with relocation process Connections lost and effect on tenants

Existing external social networks may disappear through relocation	High C4 to High B4	<p>14 Collaborate with authority(ies) responsible for relocation to ensure that:</p> <ul style="list-style-type: none"> a Residents are not relocated outside the specific catchments or zones operated by the essential services they use b Residents are introduced to new networks and provided support services <p>This matter will be considered by LAHC in future stages.</p>	Pre-construction – relocation	High C4	<p>Remaining networks through relocation – satisfaction with relocation process</p> <p>Need for new services</p>
There may be stigma against social housing residents and a lack of interaction between future social and private residents	Medium C3	<p>15 Include clauses in Design Guide and design to maximise opportunities for social interactions:</p> <ul style="list-style-type: none"> a Well-designed, welcoming and well-maintained shared open space areas, and shared community facilities b Providing for casual interaction at the ‘street level’ e.g. through the creation of shared entranceways, pathways and streets, parking, large foyers and halls with seating c Ensuring that there are no active physical barriers to social contact such as exclusive, walled areas (avoiding exclusionary’ design or ‘fortressing’ elements, even if total integration is not desired or cannot be achieved) d Indistinguishable design: housing across tenures should all look the same e In hallways and near unit entrances provide seats in common areas near the door to encourage informal interaction. f Ensuring that social and private residents can cross paths, and interact, with shared entry points, car parking spaces, communal shared spaces including open spaces and children play areas g Creating an environment that supports walkability and cycleability, which further encourages informal and casual interaction. h Adequate CPTED treatments are required to prevent anti-social behaviours, within the development as well as public access points. 	Pre-construction – ongoing - rezoning and design	Medium C2	<p>Interaction inter-tenure</p> <p>Issues expressed by residents</p> <p>Take-up of activities</p>

		This matter will be considered by LAHC in future stages in consideration of tenure mix.			
		16 Include clause in Design Guide to ensure that: <ul style="list-style-type: none"> a There are similar levels of management and maintenance across all areas of the development including across tenures, and in all communal spaces and public spaces, to ensure a safe environment at all times. 	Pre-construction – rezoning and design		
		17 Work with future developer/housing provider to ensure that: <ul style="list-style-type: none"> a Responsive systems of management are established early to maintain the vision of social mix and to resolve any tensions which may arise between different sections of the community b Engagement and participation forums are established such as Community Reference Groups or Residents’ Association that includes representatives from a wide range of residents c Community cohesion activities and programs across tenures are provided on-site or close-by community space, including welcome / introductions events d Establish a walking group or shared cycle/drive group to the local school with children from all tenures. 	Operations – when the development is built		Creation of groups, take up of activities Reported satisfaction and social networks from residents across tenures
Accessibility					
Once relocated, existing tenants may need to modify which services they access	Medium C3 to High B4	18 Collaborate with authority(ies) responsible for relocation to ensure that: <ul style="list-style-type: none"> a A human services plan for tenants is developed that considers existing and likely future health needs based on specialised assessments, needs for supports (e.g. immediately prior to relocation, required during relocation or after) b Relocation is prioritised in areas that allows residents to continue to use the same services c A health check of residents is conducted as part of the evaluation of needs (see measure 1.b) above) early in the 	Pre-construction – relocation	Medium C3 to High B3	Need for change in services, issues expressed by tenants

		<p>relocation process, to allow a detailed assessment of needs for supports and services</p> <p>This matter will be considered by LAHC in future stages.</p>			
		<p>19 Support the cost of any new membership due to relocation to a new facility (e.g. school uniform, any joining fees)</p> <p>This matter will be considered by LAHC in future stages.</p>	After temporary and permanent relocation		
The availability of new housing stock in a central location will benefit the regional population as a whole.	Medium A2	n/a		Medium A2	
Increased quantity of housing and social housing stock addressing growing demand in the LGA and beyond	High A3	20 Consider increasing the provision of social and/or affordable housing to meet needs of current residents and those on existing waitlists.	Pre-construction – construction – rezoning and design	Very high A4	Final quantity of social and affordable units
<p>Future residents will have access to social infrastructure but there may be pressures on health services</p> <p>The provision of a space that can support community uses and accommodate outreach services will benefit the resident community</p>	High B3 High B3	<p>21 Consider the provision of a space of approximately 100 sqm to enable activities and functions to occur, and allow service providers e.g. health to consult, creche/child care, fitness, and/or office space. This needs to be in a visible, convenient location and ideally connect with an open space and/or retail/café space. This space should be accessible across tenures. A public use e.g. café would create further activation. Provision of such a space would require commitment from a housing provider or other organisation for ongoing funding and maintenance.</p> <p>22 If there is no provision of on-site space, there will be a need to make off-site contributions, noting the presence of existing community facilities within 800m of the site.</p> <p>23 Contribute to off-site contribution for provision of library floorspace and other community facilities in accordance with City of Sydney Development Contributions Plan 2016.</p>	Pre-construction – construction – rezoning and design	High B4 High B4	<p>Use of services, location of services most used</p> <p>Use of future community space and utilisation by residents</p>

		<p>24 In collaboration with authority(ies) responsible for relocation, identify needs for supports as soon as possible (before the formal relocation process starts) and provide solutions, possibly in partnership with external providers, to accompany residents before, during and after the relocation process.</p> <p>For the consideration of service providers and LAHC.</p>	Pre-construction – relocation		
		<p>25 Involve residents in the future design and delivery of community events and programs</p> <p>For the consideration of housing/service providers and LAHC.</p>	Operations – when the development is built		
Future residents and local residents will continue to have access to embellished public open spaces	High B3	<p>26 Include clauses in the Design Guide to design open spaces with:</p> <ul style="list-style-type: none"> a The provision of publicly accessible multipurpose courts on the site b The provision of a community garden for private use and the local community, and rooftop gardens for private use c Retain existing art wall and incorporate new public art d Consider design measures to increase solar access to the park or additional open space solutions through the site. e Future design to incorporate future community engagement feedback to be received during public exhibition. f Night time lighting encourages use – many users including multicultural communities enjoy using open and play spaces after dark 	Pre-construction – rezoning and design	High B4	<p>Utilisation of open spaces</p> <p>Type of activities conducted in open spaces</p> <p>Effect of overshadowing – type of uses in spaces with less solar access</p> <p>Any conflict/management issues</p>
		<p>27 Collaborate with relevant authorities to determine responsibilities for the financing, management and ongoing maintenance of open spaces. A future plan of management should be prepared for the use of open spaces to manage any risk of incident and user conflict, ascertain alcohol use, offleash dog opportunities, and clearly identify responsible authority(ies)</p> <p>28 Establish public spaces that encourage social interaction, collaboration and use by everyone.</p>	Operations – when the development is built		

		29 Achieve an adaptable public open space capable of accommodating a range of uses and events (including community events), experiences and activities.			
The proposal will support active movements	Medium C2	30 Include clauses in design guide to: <ul style="list-style-type: none"> a Include the provision of shared cycles and scooters across tenures to support active movements b Design outdoor spaces to be accessible for prams, scooters, bikes and wheelchairs 	Pre-construction – rezoning and design	Medium B2	Take up in active movements Number of bikes, scooters Issues expressed by residents Journey to work/school /services
Culture					
The Indigenous and multicultural community on the site may be more sensitive to change and relocation, and may need additional support	High C4	31 Specific cultural needs should be understood by the project team as soon as possible so that adequate engagement methods can be incorporated in the project’s communications process, prior to, during and after the public exhibition process 32 Collaborate with authority(ies) responsible for relocation and development of the site to ensure that: <ul style="list-style-type: none"> a Specific needs associated with Aboriginal community members and people who speak English as a second language are understood during the relocation process. This should be investigated as soon as possible so that needs can be understood and the relocation process be adapted as appropriate. This will require additional following up after the relocation is completed b An Aboriginal specialist and other cultural advisors are commissioned to ensure effective and meaningful communication, and a suitable rehousing and support process, with Indigenous and multicultural tenants c All project updates are provided in translated languages and/or by bilingual staff as required by tenants (as above this needs to be confirmed with tenants as soon as possible). 	Rezoning/public exhibition Pre-construction – relocation	Medium D4	Specific needs expressed by Indigenous and multicultural communities Involvement of Aboriginal and multicultural advisors

		This matter will be considered by LAHC and community service providers.			
Risk of first nations people continuing to be displaced from inner city areas	High C4	<p>33 In order to maximise take up of future dwellings by First nations households, ensure needs of First nations people (including existing tenants and households on the waitlist that may be allocated a dwelling) are well understood and incorporated in detailed design.</p> <p>This matter will be considered by LAHC</p>	Pre-construction – design	Medium D4	<p>Number of indigenous households displaced</p> <p>Number of indigenous households moving into the redevelopment</p>
There is an opportunity to celebrate Country through the proposal	Medium C3	34 Ensure there are first nations professionals and knowledge holders involved prior, during and after the public exhibition process to ensure a Country-lens and culturally safe engagement process	Pre-construction – rezoning/ public exhibition	High B4	<p>Involvement of first nations professionals</p> <p>Implementation of measures from Designing with Country</p>
		<p>35 Ensure that:</p> <p>a Detailed design and development application processes incorporate measures described in the Designing with Country report, in relation to design, connecting with country, future programs, and community</p>	Pre-construction – rezoning / design		
Health and wellbeing					
Some social housing residents will be affected by stress, anxiety and disruption to daily life through the effects of project announcement and relocation	High B4	<p>36 Collaborate with authority(ies) responsible for relocation and development to:</p> <p>a Consider mental health needs in the design of the development and allocation of dwellings, particularly social housing units. Some residents may prefer certain types or locations of units within a larger building</p> <p>This matter will be considered by LAHC</p>	Pre-construction – design - relocation	High B3	<p>Identified or self reported health issues</p> <p>Involvement of health specialists</p>
		<p>37 Collaborate with authority(ies) responsible for relocation and development to:</p> <p>a Provide tenants with access to a range of support services to assist tenants to cope with change, community dislocation, loss of friends and supports, and the adverse impacts of</p>	Pre-construction – relocation		

		<p>renewal including physical illness, anxiety, depression and grief. This should start as soon as announcement occurs, as it can take a long time for the formal relocation process to start</p> <ul style="list-style-type: none"> b Where possible, minimise delays relating to the development and stages of the relocation process so those tenants that will return maintain attachments to the local area c In conjunction with measure 36, provide specialised mental health support or referrals for free support from external providers d Provide activities or programs on-site between now and the start of the development to provide community supports <p>This matter will be considered by LAHC</p>			
There will be cumulative impacts for those who have already been relocated	High B4	<p>38 Collaborate with authority(ies) responsible for relocation to identify as early as possible which households have already been relocated and understand specific needs associated with these.</p> <p>This matter will be considered by LAHC</p>	Pre-construction – relocation	Medium C3	<p>Residents who have been relocated</p> <p>Identified or self-reported issues</p>
Some residents, including social housing residents, will experience improved health and wellbeing through access to improved housing	High B3	<p>39 Via design guide, ensure adequate solar access in green areas including communal areas</p> <p>40 Ensure noise impacts from the railway line are addressed in future development applications via appropriate design measures and acoustic impact studies</p> <p>41 Via design guide, ensure there is an appropriate provision of accessible spaces to support the proposed provision of adaptable units (i.e. one accessible car parking space for every adaptable unit), in addition to accessible visitor parking.</p>	Pre-construction – construction – rezoning/ design	High B4	<p>Identified or self-reported health improvements</p> <p>Use of health services</p>
Some future residents may experience mental health challenges associated with multistorey apartment living	Medium C3	<p>42 Design apartments to be suitable for people with mental health issues (e.g. secure balconies, window openings)</p> <p>43 Collaborate with authority(ies) responsible for relocation to:</p> <ul style="list-style-type: none"> a Identify any fear of, or other aversion to, apartment-living and identify the cause(s) as part of the needs assessment 	Pre-construction – construction – relocation	Medium C2	<p>Identified fears or challenges, reasons and solutions</p>

		<ul style="list-style-type: none"> b Provide a mental health assessment with a specialist at the start of the relocation process (at the latest) c Work with residents during the returning process to understand fears associated with multistorey apartment living, and provide a solution to manage these fears e.g. location of unit within development (e.g. ground floor, facing open space), whether this is for relocation on site or elsewhere d Continue to engage and offer support following relocation to the site to identify any ongoing issues <p>This matter will be considered by LAHC</p>			
Surroundings					
Amenity impacts during construction on local residents	Unknown	<p>44 Future development application(s) should include and consider:</p> <ul style="list-style-type: none"> a Prepare construction management plans and construction traffic management plan to minimise nuisances in the local area. Incorporate recommendations from the Transport Assessment (SCT, 2023) b Safe access to/from and within the site for future residents and users of Rotary Park should be ensured c Ensure safety of cyclists along the off-road path and of pedestrians along Henderson Road and other streets adjacent the site, with adequate signage and traffic management d Inform the local community of progress and construction timeframes <p>This matter will be considered by LAHC</p>	Pre-construction – development applications		<p>Concerns, issues, complaints during construction</p> <p>Incidents/accidents</p> <p>Road /path closures</p>
Amenity impacts on users of the South Rotary Park	Unknown	<p>45 Future development application(s) and construction management plan(s) should consider:</p> <ul style="list-style-type: none"> a Impacts on users of the open spaces during construction as part of future construction management plan(s) 	Pre-construction – development applications		<p>Concerns, issues, complaints during construction</p> <p>Duration/times for which the park cannot be used</p>

		b How to minimise the time open spaces, particularly Rotary Park, is out of use e.g. stage development to minimise disruption to park access			
Amenity impact for local residents affecting local character, views and solar access	Medium C3 (negative) or Medium C2 (positive)	<p>46 Future development application(s) should include detailed visual impact analysis</p> <p>47 Future development application(s) should ensure no adjacent property is adversely affected by overshadowing, as per Design Report (WMK, 2023)</p> <p>48 As per <i>Heritage Impact Assessment</i> report (Urbis, 2023), ensure that future development applications/designs are consistent with local character and consider the adjacent heritage conservation area</p>	Pre-construction – development applications	Medium C2 (negative) or Medium C3 (positive)	Concerns, issues, complaints after construction
Minimal changes to traffic movements affecting local residents however there could be additional demand for on-street parking used by future residents	Medium C2	<p>49 Incorporate measures identified in the <i>Transport Assessment</i> (Urbis, 2023) in relation to travel plans and shared vehicle parking, to minimise private car ownership and maximise uptake of active and public transport</p> <p>As per measure 30</p> <p>50 Include parking space for community bus (particularly for social housing tenants to access services)</p>	Pre-construction – construction – rezoning / design	Low D2	<p>Concerns, issues, complaints after construction</p> <p>Increase in traffic</p> <p>Increase in parking including on street parking</p>
Livelihoods					
The proposal will create employment opportunities during planning, design and construction	Unknown	<p>51 Include the following clauses in design guide:</p> <p>a As per the <i>Designing with Country</i> report, involve first nations designers in the design process and engagement process</p> <p>b Establish and meet social procurement targets during design, construction, and operation meeting or exceeding targets established in NSW Government policy</p>	Pre-construction – construction – rezoning / design		<p>Number of jobs created</p> <p>Social procurement performance indicators vs targets</p> <p>Involvement of first nations designers</p>
Relocation may affect some residents' employment	Medium C3	52 Collaborate with authority(ies) responsible for relocation to consider relocation in areas that allow residents to easily access	Pre-construction – relocation	Medium C2	Residents able to continue their employment

		their place of employment /training or that can provide employment/training for those that are unemployed.			Residents requiring new activity or training
Expenses associated with relocation may create financial stress	Medium C3	<p>53 Collaborate with authority(ies) responsible for relocation to:</p> <p>a Identify expenses before and during relocation and meet these directly rather than using reimbursements to avoid out of pocket expenses and financial stress for tenants</p>	Pre-construction – relocation	Low D2	<p>Financial support provided</p> <p>Financial support required directly from tenants – out of pocket</p>
The location of the proposal will support future employment	Medium C3	<p>54 Collaborate with authority(ies) responsible for management of the future estate so that:</p> <p>a Future support is provided to accompany social housing residents and ensure employment opportunities are identified, pursued and obtained</p> <p>b Future tenants are supported for skills development and training.</p>	Operations – when the development is built	High C4	Employment levels, types, activities and location, of future residents
Decision-making systems					
Some existing residents of the development will experience uncertainty and insecurity about housing tenure, location and dislocation from social networks	High B4	<p>As per measures 1, 2, 3, 36, 37, 38</p> <p>55 Involve tenants in the planning process as soon as possible via meaningful, honest, transparent and regular engagement methods.</p> <p>56 Through early engagement, identify interested residents who may wish to assist the engagement process, to help disseminate messages and information and assist other tenants</p> <p>57 As part of detailed design and development application(s):</p> <p>a Involve tenants in the design process as soon as possible via meaningful, honest, transparent and regular engagement methods.</p> <p>b Clearly report on how feedback is incorporated in detailed design.</p> <p>c Provide ample notice of the formal relocation process</p> <p>This matter will be considered by LAHC</p>	Pre-construction – rezoning / public exhibition and design	Medium C3	Feedback, concerns, complaints expressed by residents

An absence of engagement with tenants prior to public exhibition, following an already difficult communication process in 2020, may result in a lack of trust	High B4	<p>As per measures 55, 56, 57</p> <p>58 Provide clear information, rationale for the development, detailed next steps, as soon as possible and at regular intervals. Define preferred intervals in collaboration with tenants</p> <p>59 Reach out in person as early as possible through door knocking, regular visits, and understand each household's communication preference as soon as possible (e.g. letter, email, video, phone, in-person visit off-site, home visit), noting that some households may have various difficulties</p> <p>60 Investigate the need for translators or special assistance to support special needs</p> <p>61 A detailed Social Impact Management Plan (SIMP) should be prepared as part of any future development application(s) and address the findings of this SIA as well as recommended measures. These measures should be negotiated with relevant authorities when not the responsibility of the applicant.</p> <p>This matter will be considered by LAHC.</p>	Pre-construction – rezoning / public exhibition / development applications	High B3	<p>Feedback, concerns, complaints expressed by residents and local community</p> <p>Clear engagement strategy and outcomes</p>
Residents will be involved in decision making and dwelling selection prior to relocation	High B3	<p>As per measure 1.a)</p> <p>62 Collaborate with authority(ies) responsible for relocation and development to ensure that:</p> <ul style="list-style-type: none"> a The process is as transparent and information-rich as possible, ensuring that tenants are provided with all necessary details, early on and as the planning/construction unfolds, including project updates or changes, to assist with decision-making. This will also mitigate loss of trust through relocation process. b Future stages clearly report on community engagement feedback and how this was incorporated, or not, in future design proposals c Ensure the new 'escalated offer process' does not place additional pressure on tenants. <p>This matter will be considered by LAHC</p>	Pre-construction – rezoning / design and relocation	High B4	<p>Feedback, concerns, complaints expressed by residents</p> <p>Reports on how community feedback has been incorporated in final design/development applications</p>