

|   | Finding/Recommendation  | LAHC's responses   | In place/underway |
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| <b>Place related findings and/or recommendations are:</b> |   |  |                   |
| <b>Housing</b>  |   |  |                   |
| 1.  | The project addresses housing quality, dwelling/bedroom mix, partnership options and design including social and health implications of design  | <ul style="list-style-type: none"> <li>The redevelopment will replace older housing with new housing designed to contemporary building codes and standards (i.e. NSW Department of Planning, Industry and Environment Apartment and Design Guide) and which reflects the needs of current social housing tenants as well as future residents</li> <li>All social housing dwellings will be built to minimum silver level liveable homes standard (consistent with the Liveable Housing Design principles) to ensure homes are accessible for people with mobility or physical disabilities</li> <li>Analysis of the future Waterloo population (Population and Demographic Study, .id, and GHD study) provides indicators on the mix for future residents</li> <li>Assessment of housing needs has been undertaken as part of the Housing Diversity and Affordability Study. Findings from the study will be embedded in requirements for the redevelopment</li> </ul> | ✓                 |
| 2.  | Analyse and prepare a strategy that identifies the specific needs of the local Indigenous population and include exploration of possible Aboriginal Community Housing Provider involvement  | <ul style="list-style-type: none"> <li>An Aboriginal Housing and Cultural Needs Study has commenced and will involve consultation with local Aboriginal organisations and community members</li> </ul>   | ✓                 |
| 3.  | Develop a Local Housing Allocation Strategy to ensure resident needs are matched to housing provision throughout the project including maintenance of social networks, appropriate locations for older people, proximity to services and supports, etc. | <ul style="list-style-type: none"> <li>DCJ existing relocation policies take into consideration individual resident needs such as maintaining networks and proximity to services</li> <li>A redevelopment staging approach has been proposed as part of the planning proposal. Residents will be provided with the right of return</li> </ul>  | ✓                 |
| 4.  | Include strategies and housing responses that support ageing in place to ensure access to appropriate housing and support services for older social housing residents   | <ul style="list-style-type: none"> <li>The Waterloo South redevelopment project will seek strategies to respond to specific housing and support needs of older people (similar to processes used for the Ivanhoe Communities Plus renewal site)</li> <li>LAHC recognises that a large number of existing social housing residents are aged over 55 years. At minimum, silver level dwellings will be provided for all residents ensuring that homes are accessible</li> </ul>  | ✓                 |

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|  |  | <p>and adaptable, supporting residents to live independently and age in place</p> <ul style="list-style-type: none"> <li>• The individual needs of older social housing residents will be considered as part of the relocation process including appropriate housing, and access to networks, appropriate care and support services</li> <li>• The planning proposal supports safe pedestrian laneways with access to community facilities and services</li> </ul> |  |
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### Access and connectivity

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| 5. | Assess the planning proposal using the Healthy Urban Development Checklist to support the site's access and connectivity and other healthy built environment matters  | <ul style="list-style-type: none"> <li>• Assessment of the planning proposal in line with the Healthy Urban Development Checklist is underway and will involve collaboration with NSW Health</li> <li>• LAHC is working with NSW Health to support residents' health needs</li> </ul>   | ✓ |
| 6. | Future design work, staging and delivery, considers overall site accessibility including accessible paths of travel for older people and people with mobility restrictions  | <ul style="list-style-type: none"> <li>• The Urban Design and Public Domain study addresses this finding</li> <li>• The planning proposal includes landscaped pedestrian only laneways with connections to open space, retail, services and leisure zones. It allows for high levels of pedestrian access to key destinations including shops, community facilities and public transport</li> <li>• The project will comply with City of Sydney planning controls in relation to construction activity</li> </ul> | ✓ |
| 7. | Provide opportunities for all residents to access reliable internet and mobile connectivity, and access to computers at community facilities (where possible) for social housing residents and other specific groups such as students | <ul style="list-style-type: none"> <li>• A Community Facilities Plan will explore opportunities for availability of internet and mobile connectivity, and computers for social housing residents through on-site community facilities. This work will be incorporated into procurement processes for the development.</li> </ul>  | ✓ |

### Public domain

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| 8. | Landscape and public domain planning that comprehensively addresses issues of access, inclusion, and diversity of use | <ul style="list-style-type: none"> <li>• The planning proposal includes 2.57 hectares of public open space, including two parks. Public spaces will be developed to a higher standard than existing open space with improved walkability, safety and amenity, and have appropriate programming and management to enable maximum benefit, and support improved health and wellbeing/ learning/cultural space to support and recognise local culture that may be incorporated as part of the later stage redevelopment</li> </ul> | ✓ |
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|     |  | <ul style="list-style-type: none"> <li>Placemaking strategies will support the planning, design and management of public spaces with specific focus on recognising Aboriginal, multicultural and working class culture</li> </ul>   |   |
| 9.  | Continue to engage stakeholders on the location, design and operation of community gardens         | <ul style="list-style-type: none"> <li>The planning proposal identifies space for community gardens. Further details on the location, design and operation of community gardens will be developed with the community through future planning phases</li> </ul>  | ✓ |
| 10. | Identify and implement approaches for activation, programming and management of public open spaces | <ul style="list-style-type: none"> <li>The planning proposal identifies opportunities for activation through community facilities, parks, community spaces, community gardens and events</li> <li>The use of public barbeques, picnic facilities, appropriate seating and other embellishments have been emphasised in the Waterloo Urban Design Report</li> <li>Activation of space and place planning opportunities will be developed as part of a future Placemaking Strategy</li> </ul> | ✓ |

### Community Infrastructure

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| 11. | Community facilities that will identify potential uses, space requirements, co-location opportunities, early provision, and social integration potential of the community and cultural facilities proposed for Waterloo | <ul style="list-style-type: none"> <li>The planning proposal has allocated GFA for community facilities, based on an assessment of infrastructure needs (GHD Waterloo Baseline Study, 2020) which allows for early provision and social integration</li> </ul>   | ✓ |
| 12. | Support the educational needs of the future residents of Waterloo South   | <ul style="list-style-type: none"> <li>LAHC is continuing to work with Schools Infrastructure NSW and other education providers, including TAFE</li> </ul>   | ✓ |
| 13. | Support passive and active recreation needs through the provision of open spaces and indoor recreation  | <ul style="list-style-type: none"> <li>LAHC Urban Design and Public Domain Report identifies a range of recreation and open spaces which support both passive and active recreation</li> <li>The planning proposal has allocated GFA for community facilities which allows for indoor recreation.</li> </ul> | ✓ |
| 14. | Support the provision of affordable health care services at Waterloo South  | <ul style="list-style-type: none"> <li>LAHC and NSW Health are continuing to discuss the health needs of Waterloo residents</li> <li>Community facility space is expected to include space for health services in Waterloo South</li> </ul>  | ✓ |

### Social Mix

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| 15. | Monitor the social outcomes of the preferred tenure mix approach utilising available evidence, engagement with community | <ul style="list-style-type: none"> <li>The Future Directions Program evaluation for Communities Plus sites is designed to undertake a longitudinal assessment focused on</li> </ul> | ✓ |
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|            | housing providers, and consultation outcomes with social and market housing residents   | measuring social outcomes consistent with the NSW Human Services Outcomes Framework  |   |
| <b>16.</b> | Develop a placemaking program and activities that focuses on social integration and that examines best practice approaches to integration in mixed tenure communities | <ul style="list-style-type: none"> <li>A Placemaking Strategy with a focus on community integration will be developed with mechanisms and activities to support people's abilities to take up opportunities to participate in the community and experience positive health and wellbeing outcomes</li> </ul> | ✓ |

### Community Identity and Connection

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| <b>17.</b> | Throughout the redevelopment identify and implement strategies to address cultural recognition and acknowledgement focussing on Aboriginal culture, multicultural and working class culture | <ul style="list-style-type: none"> <li>An Aboriginal Housing and Cultural Needs Study has been initiated to inform strategies to support the housing and cultural needs of Aboriginal People. Consultation with local Aboriginal community members and organisations will assist in identifying the need for a future learning/cultural/wellbeing space to support and recognise local culture.</li> <li>Placemaking strategies will support the planning, design and management of public spaces with specific focus on recognising Aboriginal, multicultural and working class culture</li> </ul> | ✓ |
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### Affordability

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| <b>18.</b> | Develop strategies that address and provide opportunities for: <ul style="list-style-type: none"> <li>affordable access to fresh food</li> <li>community and health services</li> <li>development of a social enterprise business model</li> <li>affordable use of community facility space for both users and local community service providers</li> </ul> | <ul style="list-style-type: none"> <li>The planning proposal supports access to community gardens for local food production, as well as an indicative site for a supermarket and retail in Waterloo South, with a target of 80% of dwellings to have local retail services within 200m from their building entry</li> <li>Affordable access to services and affordable use of space for local providers will be addressed as part of the ongoing Community Facility planning</li> <li>Social enterprise opportunities will be explored as demonstrated with other Communities Plus renewal (for example, Ivanhoe)</li> <li>LAHC will encourage commercial facilities and services that cater to a diverse range of household incomes</li> </ul> | ✓ |
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### Services and support systems

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| <b>19.</b> | Mechanisms for a 'whole of government', non-government and community approach to the planning and delivery of community services with a high priority on the | <ul style="list-style-type: none"> <li>Consultation with local government and non-government stakeholders with a focus on the needs of social (affordable rental) housing residents. This work is to continue</li> </ul> | ✓ |
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|            | needs of social (affordable rental) housing residents. Participation in development of the plan includes local community and community services sector | throughout and beyond the renewal of Waterloo South. Resident consultation be planned on an ongoing basis  |   |
| <b>20.</b> | Changes to demand and supply of local services are monitored to ensure resident access to support services   | <ul style="list-style-type: none"> <li>• Planning to identify and monitor service coordination will continue to identify demand throughout redevelopment phases and post completion</li> </ul> | ✓ |

### Employment and training

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| <b>21.</b> | <p>Comprehensive employment and training approaches and strategies provide enablers for improved social and economic participation for residents. This will include the provision of:</p> <ul style="list-style-type: none"> <li>• traineeships and structured employment spaces (including but not limited to construction and hospitality opportunities)</li> <li>• training and employment opportunities that support the specific needs of the Waterloo community</li> <li>• appropriate support services to support social housing residents to participate in employment and training</li> <li>• employment and training spaces specifically for social (affordable rental) housing residents</li> </ul> | <ul style="list-style-type: none"> <li>• Employment and training needs of social housing tenants and relevant support, programs and opportunities will continue to be explored as part of the procurement process as demonstrated at other Communities Plus sites</li> <li>• Social enterprise opportunities will be explored as a component of the procurement process as demonstrated at other Communities Plus sites</li> <li>• The ongoing community facilities planning will identify options and opportunities for training and educational spaces</li> <li>• Opportunities required through redevelopment/construction agreements consistent with other renewal sites (e.g. Ivanhoe). These will include employment and apprenticeship opportunities for Aboriginal people in line with the NSW Government's Aboriginal Participation in Construction Guidelines and Procurement Guidelines for Skills and Training in the Construction Industry</li> </ul> | ✓ |
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### Process related findings and/or recommendations are:

#### Communications and engagement

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| <b>22.</b> | Noting the extensive consultation and engagement undertaken to date, continue to review the Waterloo Communications and Engagement process to identify lessons for improvement with a particular focus on strategies to connect with 'hard to reach' groups | <ul style="list-style-type: none"> <li>• Ongoing review of communications and engagement process will continue to be undertaken by LAHC</li> </ul>  | ✓ |
| <b>23.</b> | Ensure continued community involvement in, and awareness of, the project through a variety of means which may include reference, focus or liaison groups  | <ul style="list-style-type: none"> <li>• Continued engagement and participation of residents and local stakeholders in the Waterloo project area will occur through the Aboriginal Housing and Cultural Needs Study, Community Facilities planning and Placemaking and any continued human services planning during and post redevelopment</li> </ul> | ✓ |

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| 24.                                       | <p>Continue to actively work with key stakeholders, including the City of Sydney, other government agencies, non-government organisations and the local community to develop collaborative and participatory approaches to key issues, such as:</p> <ul style="list-style-type: none"> <li>the design and ongoing programming of public open space, community and cultural facilities</li> <li>naming of places and spaces</li> <li>service delivery models</li> <li>social integration</li> </ul> | <ul style="list-style-type: none"> <li>Key stakeholders will continue to be engaged throughout the redevelopment</li> <li>LAHC will develop a participatory approach to place naming</li> </ul>  | ✓ |
| <b>Community and cultural development</b> |  |  |   |
| 25.                                       | <p>Placemaking strategies and community development initiatives (events, activities and programs) emphasise a strengths-based approach that foster integration and connection among all residents</p>  | <ul style="list-style-type: none"> <li>The Waterloo Public Art Plan identifies a number of opportunities such as celebrating Waterloo's Aboriginal history, culture and heritage</li> <li>Placemaking strategies and initiatives to be developed for community and cultural development will adopt a strengths-based approach</li> </ul>   | ✓ |
| <b>Relocation</b>                         |  |  |   |
| 26.                                       | <p>Consistent with existing relocation processes, relocation of tenants will be communicated early and clearly including information on timing, process, support provided. Relocation will be undertaken with an emphasis on retaining existing community networks, connections and neighbour relationships</p>  | <ul style="list-style-type: none"> <li>Consistent with the existing DCJ Relocations Policy, the Relocations Team will work with individual residents to identify their needs in relation to their health and wellbeing and relevant supports</li> <li>Where off-site relocations may be necessary in the first stage, residents will be offered local housing options to enable ongoing connections within the community which may include new social housing options</li> </ul>                                     | ✓ |
| <b>Development staging</b>                |  |  |   |
| 27.                                       | <p>Staging of the redevelopment considers environmental, service and social needs</p>  | <ul style="list-style-type: none"> <li>The planning proposal staging plan commences in lower density areas in order to minimise change for residents and off-site relocations</li> <li>The planning proposal outlines community facilities in each phase of the staging plan to enable access to community programs and initiatives</li> <li>The Community Facilities Plan and future human services planning will look at strategies to address the environmental, service and social needs of residents</li> </ul> | ✓ |
| 28.                                       | <p>Approaches that support ongoing service delivery and enable an appropriate level of quality</p>   | <ul style="list-style-type: none"> <li>Early provision and staging of social infrastructure is being considered as part of the ongoing Community</li> </ul>  | ✓ |

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|                   | community facility space is available in each stage of the development  | <p>Facility planning to support operation of support services, programs and initiatives. Temporary facility options will be considered for the development stages to produce community benefit while permanent facilities are being developed</p> <ul style="list-style-type: none"> <li>• The planning proposal aims for development of community facilities spaces at each stage of the redevelopment</li> </ul>   |   |
| <b>29.</b>        | <p>Strategies to manage the potential impact of construction on residents such as:</p> <ul style="list-style-type: none"> <li>• processes and resources to identify and support residents, where needed</li> <li>• approaches to educate residents about early identification of potential health impacts</li> <li>• strategies to support people navigate physical site changes</li> </ul> | <ul style="list-style-type: none"> <li>• Consistent with the existing DCJ Relocations Policy, the Relocations Team meet with individual residents to identify their needs in relation to their health and wellbeing and identify relevant supports</li> <li>• Adopt the relevant principles of the Healthy Urban Development Checklist and continue to work with Health NSW and front line staff to identify strategies for early identification of resident needs and to reduce the impact of relocation on residents</li> <li>• Strategies will be developed in collaboration with Health NSW and local practitioners to educate residents on health related matters that may be incurred through construction</li> <li>• The project will comply with City of Sydney planning controls in relation to construction activity and management of traffic operations</li> </ul> | ✓ |
| <b>Governance</b> |   |  |   |
| <b>30.</b>        | Governance models for human services planning, community infrastructure delivery and communications and engagement embed cross-agency collaboration, focusing on the coordination of service delivery and clear and regular communication with residents and other stakeholders.  | <ul style="list-style-type: none"> <li>• Continued cross agency collaboration through ongoing governance structures and continued discussions</li> <li>• Ongoing and regular communication strategies to residents and other stakeholders</li> </ul>   | ✓ |