



Counterpoint Community Services INC
67 Raglan Street Waterloo NSW 2017

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02-9698-9569

27th May 2021

Dear Minister, and relevant stakeholder leads.

RE: Waterloo South Plans

Further to previous correspondence and conversations with the Independent Advisory Group (IAG) in relation to the above, we are writing on behalf of the residents Waterloo Neighbourhood Advisory Board Waterloo Redevelopment Group (WRG).

Residents understand the tasks and outcomes of the IAG; that the finalisation of the Waterloo South plan is imminent, including the determination of the Gateway process and subsequent exhibition process.

The residents have asked us to advocate on their behalf to seek undertakings that the department ensure an adequate and sensitive communication process when the outcome is reached. This is inclusive of briefing the resident appointed representatives and their NGO service providers prior to any media announcement. They have asked that this be complemented by clear written communication to all Waterloo social housing residents in order to ensure broader community reach.

This undertaking would reduce needless anxiety for the residents, minimise misinformation, rumours or further confusion.

We suggest that communication to residents and the broader community take the form of a joint communication strategy developed with DPIE's engagement team, LAHC, City of Sydney, DCJ, and local lead NGO's.

We are happy to resource any such meeting of the WRG, disseminating information to wider community groups or provided guidance and support on content of any written communication if this would be of use.

We have also been asked to reiterate the request that the WRG and The NGO Groundswell coalition as well as any other relevant stakeholders be consulted on the design of the consultation and formal exhibition process prior to the commencement of any work.

We understand that there should be ample time for this to occur prior to the exhibition process commencing and we are happy to assist the relevant parties in this preliminary and yet important exercise.

We are happy to discuss any of the above further and we thank you for your consideration.

Yours Sincerely

Michael M Shreenan
Executive Officer co-chair WRG

Cathy Callaghan
Senior Policy Officer Shelter NSW, co-chair WRG

The Factory Community Centre
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