

Our ref: MDPE22/2052

Mr Adam Antonelli  
Community Development Project Officer  
Counterpoint Community Services INC  
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WATERLOO NSW 2017

Via email: [a.antonelli@counterpointcs.org.au](mailto:a.antonelli@counterpointcs.org.au)

17 October 2022

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Subject: Waterloo South

Dear Mr Antonelli

Thank you for your correspondence on behalf of the Waterloo Redevelopment Tenant-Only Subgroup of the Waterloo Neighbourhood Advisory Board (WRG Subgroup) to the Hon. Anthony Roberts MP, Minister for Planning and Minister for Homes, regarding the Waterloo South planning proposal. The Minister has asked me to respond on his behalf.

Please be assured, the Department treats its commitments to community consultation very seriously and values all feedback from the community, carefully considering each submission it receives.

For this particular proposal, the Department was extremely mindful of some of the challenges some sections of the community may face, including a potential lack of access to digital services. As a result, the proposal was placed on an extended public exhibition period of 8 weeks, to give people additional time to have their say.

We also prioritised face-to-face engagement opportunities, ensured hard copies of all documents were available at the Waterloo Neighbourhood Centre, and web pages were translated into languages other than English, with bilingual staff available to assist the community. The Department accepted feedback in all forms as well, not just submissions lodged on the NSW Planning Portal.

For a major project, such as Waterloo South, where the Department receives a high number of submissions, 2 reports are published, and all submissions are published on the Planning Portal for transparency and accountability. For this proposal, it was a 554-page document of submissions which is available at <https://pp.planningportal.nsw.gov.au/ppr/finalisation/waterloo-estate-south>

It is also common practice for the Department to publish a shorter, easy to read submission report that summarises the feedback received on the proposal's key themes. This report is not intended to respond to each piece of information raised. I believe this is the report you may be referring to in your letter.

Please be assured, a Social Impact Assessment will be required to be completed at the development application stage for each individual development but social issues that are appropriate to consider at the planning proposal stage, such as the size and location of parks, and the amount and location of non-residential floor space, were considered.

Thank you again for your correspondence. I encourage you to contact Mr Andrew Golden, Manager, Waterloo Estate (South), at the Department on 9995 5223, if you have any further questions.

Yours sincerely

A handwritten signature in black ink, appearing to read "Monica Gibson".

**Monica Gibson**  
**Executive Director**  
**Planning Proposal Authority – Waterloo South**