



Waterloo

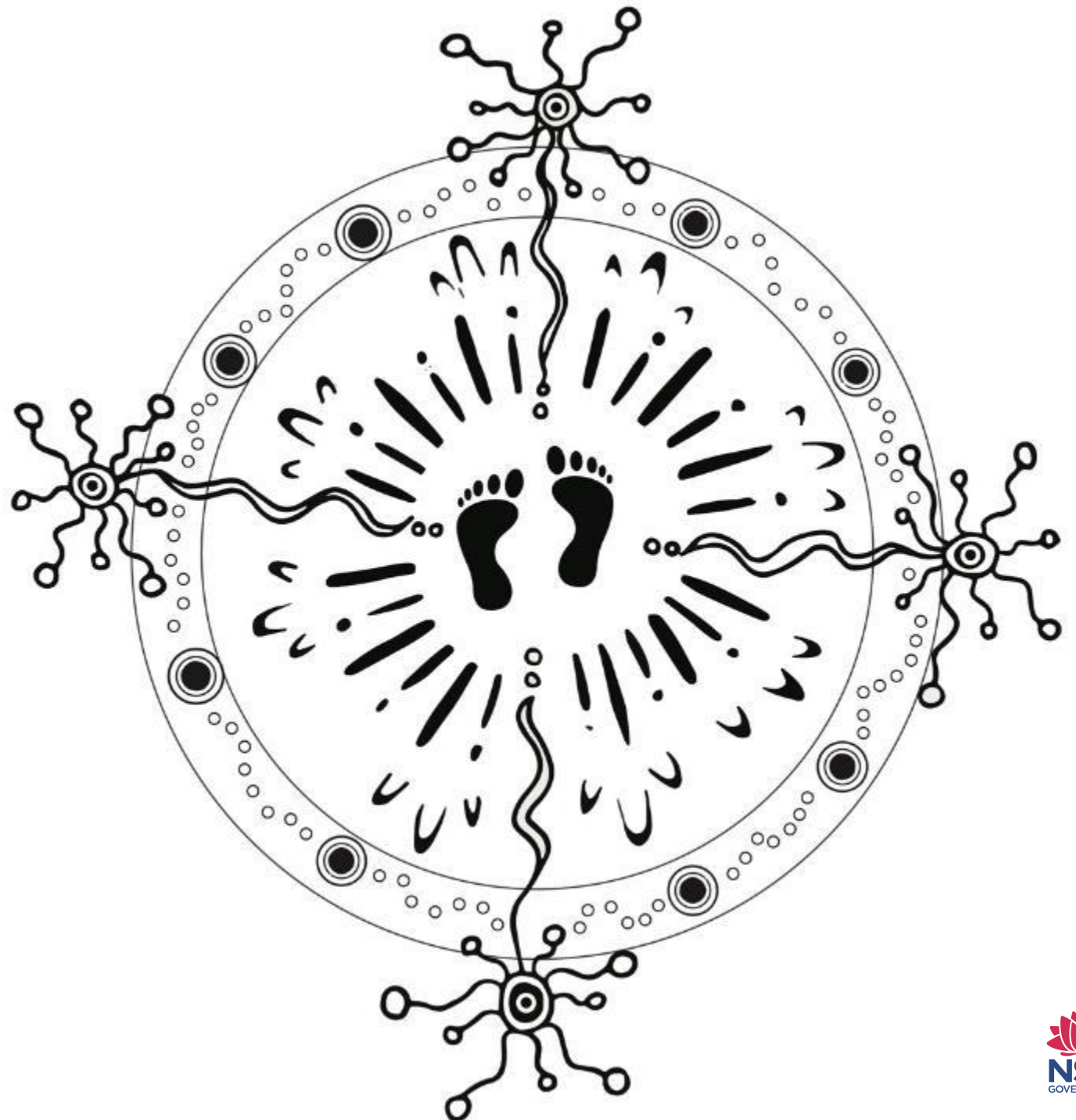
REDWatch Briefing

6 October 2022

Acknowledgement of Country

We acknowledge that today we meet on many Aboriginal lands.

We acknowledge the Traditional Custodians of the lands and we show our respect for Elders past, present and emerging through thoughtful and collaborative approaches to our work.



Summary approach



The People and Place framework will build on the conversations, workshops and feedback members of the Waterloo community have contributed to over recent years.

Rather than starting from scratch, it will use the insights we already have, identify gaps, and test they are still relevant to the community.

**2017: Let's Talk
Waterloo consultation
with 1500+ people**



**Ongoing consultation
with local service
providers via forums
like Groundswell**



**Regular
conversations with
the Waterloo
Redevelopment
Group**



**2022 Planning
proposal
exhibition**



**Insights from
previous
studies**

Current consultation.

People and Place Guiding Framework.

Let's Talk Waterloo

From October to December 2017, we asked Waterloo residents and the surrounding community to share their vision for the future of Waterloo as part of the “Let’s Talk Waterloo” program. We heard from over 1,500 people, and their vision for Waterloo encompassed:



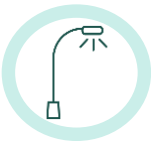
A **strong and diverse community that celebrates and protects its cultural heritage** into the future – in particular, Aboriginal cultural heritage.



A **mix of built, open and green spaces** for private and communal use – where people can connect with each other, celebrating community spirit and diversity through a range of activities and events.



A **connected and accessible Waterloo**, with residents able to access essential facilities, services and shops and a range of frequent, reliable and sustainable transport options.



A **healthy natural environment with multiple** and diverse green spaces, community gardens, trees, seating and sunshine, providing places to relax and engage.



A **safe and secure Waterloo** where it is easy to move around and connect to open space, services, facilities and transport.

Planning Proposal exhibition

The Waterloo South planning proposal was shared with the community between 3 March to 29 April 2022. During this time, hundreds of residents shared their thoughts on the proposal in face to face and online information sessions. Some of the key themes that the community provided feedback on were:

- Streets and traffic flow
- Trees and sunlight
- Parks and open space
- Car parking and public transport access
- Social and affordable housing requirements
- Heritage and conservation
- Safety and passive surveillance

Our vision

The Waterloo Renewal Project will enhance the strength and diversity of Waterloo, a unique urban village on Gadigal Land. The renewal will deliver new homes, community places, and green spaces which prioritise the health and wellbeing of social housing residents and more sustainable mixed communities.

Our objectives



More and better homes

Build more and better social housing in mixed communities, to meets the needs of residents now and in the future.



Positive social outcomes for residents

Create a place that supports residents' health and wellbeing and sensitively manages impacts on existing residents.



Outcomes for Aboriginal people

Prioritise outcomes for the Redfern - Waterloo Aboriginal and Torres Strait Islander community through planning, delivery and operations.



Authentic sense of place

Building on Waterloo's past and current strengths to create an authentic, distinctive and welcoming place.



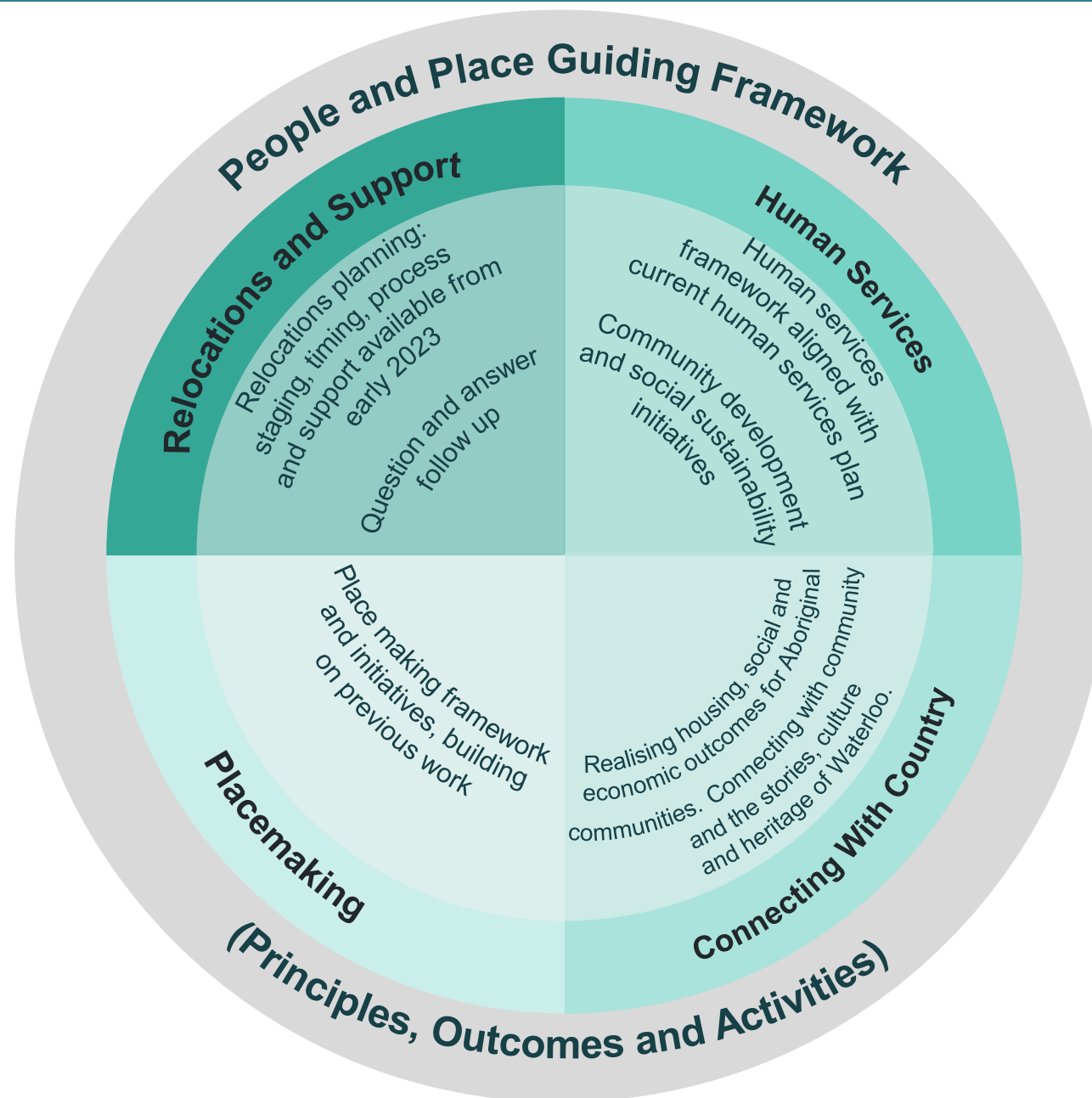
Sustainability

Support an inclusive and welcoming community that is socially, economically and environmentally sustainable.



Strong partnerships

Collaborate with the community, not-for-profit and private sector to deliver great social and housing outcomes.



People and Place: building blocks

	Connecting with Country	Place Making	Human Services	Tenant relocations and support	Engagement
Who we are	Murawin Leads: Donna Ingram, Siem Salem	Hatch Roberts Day Leads: Martine White, Brigitta Schyns	DCJ, LAHC, Urbis Leads: Dr Rachel Trigg, Urbis	DCJ, LAHC, AHO	LAHC Leads: Carrey Cultra, Erin Riley (Urbis)
Activities	<ul style="list-style-type: none"> • Briefing Aboriginal leaders • Outreach with Aboriginal communities in places they meet and gather 	<ul style="list-style-type: none"> • “Community chats” • Targeted briefings to Waterloo WRG, Groundswell and Waterloo NAB. 	<ul style="list-style-type: none"> • Working closely with Human Services Collaborative Group • NGO/community workshops 	<ul style="list-style-type: none"> • Sharing of information on relocations with residents and stakeholders • Targeted briefings to WRG, Groundswell and Waterloo NAB. 	<ul style="list-style-type: none"> • Stakeholder/community leader briefings • “Community chats” • Targeted briefings to community groups • Quarterly newsletter
What we will deliver	Connecting with Country/Aboriginal Outcomes Framework: <ul style="list-style-type: none"> • Guiding principles • Enduring outcomes • Key activities 	Place Framework: <ul style="list-style-type: none"> • Place principles • Enduring outcomes • Key activities 	Future Human Services Plan: <ul style="list-style-type: none"> • Enhance existing and deliver new community assets and initiatives to support future mixed community 	<ul style="list-style-type: none"> • A relocations plan which supports tenants with certainty and wrap-around support services (early 2023) 	<ul style="list-style-type: none"> • Continuing conversations with the community and stakeholders



Introduce and test

September 2022 – February 2023

Purpose	Key activities		Outcomes
<p>Understand community needs and priorities: draw on past consultation to prepare across Connecting with Country, Human Services, Relocations and Support and Placemaking. The ongoing relevance of the insights of this work will be tested through:</p> <ul style="list-style-type: none">• “Community Chats” outreach activities• Briefings with Aboriginal leaders• Outreach with Aboriginal communities• Briefings with Waterloo WRG, Groundswell and Waterloo NAB.	September – October 2022	Targeted stakeholder briefings (Waterloo WRG, Waterloo NAB, Groundswell) introducing the people and place work, including some capacity building (place making and Connecting with Country 101).	<ul style="list-style-type: none">• Community needs and priorities are identified and reflected in the People and Place Guiding Framework, outcomes and activities• Community input has helped shape the People and Place Guiding Framework• Strengthen relationships across the community
	October – November 2022	“Community Chats” held around existing events such as OzHarvest, Waterloo Outreach, CALD groups, Fact Tree Youth and BBQs.	
	October 2022 January 2023	Quarterly community newsletter Early 2023, release of relocations information (note care taker period)	

Deep dive



Connecting with Country

Connecting with Country means helping support the health and wellbeing of Country by valuing, respecting, and being guided by Aboriginal people, who know that if we care for Country – it will care for us.



Opportunities to tell stories, raise awareness of celebrate cultural heritage



Providing culturally safe housing, tenancy management and meeting places



Jobs and business opportunities for Aboriginal people.



Planning and delivering social and health services to support residents through relocations and beyond.

Approach

Throughout the month of October Aboriginal-owned consultancy, Murawin, will be having chats in and around the Waterloo Estate with members of Waterloo's Aboriginal communities.

The locations identified for these chats are places where community members already go and feel comfortable, breaking down barriers to participation and enabling greater inclusivity.

Questions:

Murawin will use activity posters to prompt discussion and feedback on:

- Home
- Shared spaces
- Supporting change
- Community health and wellbeing
- Daily living
- Stories and respect
- Economic independence
- Future building

These conversations will help inform the principles and actions which will be included in our Connecting with Country Strategy.

Place making

Creating great places where Waterloo residents can live, work, play and learn.



Outdoor places to play, run or sit.



Building design and facilities



Networks of paths for walking, biking and other active transport.



Shops, cafes and other services that meet local needs



Public and semi-private indoor spaces where people can connect.



Designing spaces that build relationships between residents

Human Services

Drawing on...



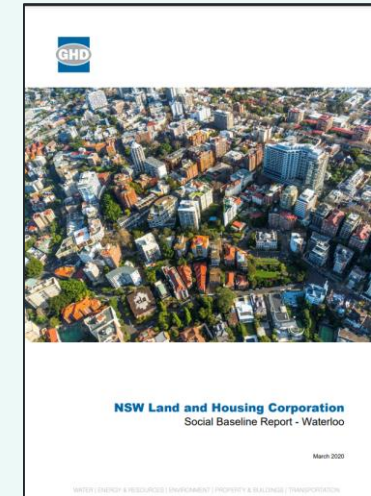
A City for All: Towards a socially just and resilient Sydney 2018-2028
City of Sydney (2018)



Let's Talk Waterloo: Options Testing Consultation Report Key Findings
Elton Consulting (2019)



Waterloo Estate Social Sustainability Report
Elton Consulting (2019)



Social Baseline Report – Waterloo
GHD (2020)

Human Services

Connected services, spaces and stories supporting Waterloo residents and community to thrive.



Access to health care services, including a bulk billing GP and Allied Health



Sport, exercise and recreation facilities



Access to quality education, learning and jobs



Local businesses such as cafes, supermarkets and other shops



Access to computer and digital services



Community groups and programs

Relocations and support

Planning relocations, identifying needed support services, timing and staging relocations to reduce impacts, and providing support before, during and after relocations.



Relocations will happen with at least six months' notice



Relocations will be staged over a number of years



New homes at the Metro Quarter (2024) and Redfern (2026) will be available for relocations



Residents will have dedicated support worker



Residents will have the option to return to Waterloo as new properties become available, as long as they continue to meet eligibility criteria.

The big picture: 2022-2025

	Q3-Q4 2022	2023	2024	2025
Activities	<ul style="list-style-type: none"> • Introduce and test: draft People and Place Guiding Framework, across Connecting with Country, Human Services, and Placemaking: 	<ul style="list-style-type: none"> • Share: Share the final People and Place guiding framework, across Connecting with Country, Human Services, and Placemaking. 	<ul style="list-style-type: none"> • LAHC and the Renewal Partner: engage with the community on a concept development application, as well as detailed development applications for the first stage of renewal. 	
Outcomes	<ul style="list-style-type: none"> • A People and Place Guiding Framework that will be provided to potential Renewal Partners participating in Request for Proposals process. 	<ul style="list-style-type: none"> • Opportunities for Community inputs to be included in Procurement 		
Milestones	Renewal Partner: <ul style="list-style-type: none"> • EOI • Start of Request for Proposal process Planning: <ul style="list-style-type: none"> • Planning Proposal (rezoning) gazettal 	<ul style="list-style-type: none"> • Renewal partner: <ul style="list-style-type: none"> • Ongoing Request for Proposal process • Contract award by end of the year • Relocations and support plan 	<ul style="list-style-type: none"> • Renewal partner mobilises 	<ul style="list-style-type: none"> • Relocations and support underway • Concept and detailed development planning underway

Thank you

