

Waterloo Renewal

Project Update



Waterloo Renewal Project

The NSW Land and Housing Corporation (LAHC) is working with the community and other government agencies to renew the Waterloo Estate to provide new homes that meet the needs of residents.

Over the next 20 to 30 years, we will deliver a mix of new social, affordable, and private housing as well as new and improved parks, open spaces and community facilities.

This newsletter provides an update on plans to renew Waterloo South and other information for residents from the Department of Communities and Justice (DCJ) and your local community centre, Counterpoint.

Continuing steps towards renewal

As Waterloo South is renewed over the next 15-20 years, it is important that the strength and diversity of Waterloo is sustained, and the health and wellbeing of residents is prioritised.

The appointment of a renewal partner is getting closer with the shortlist announced earlier this year. The four shortlisted consortiums include:

- Mirvac Residential (NSW) Developments Pty Ltd / Community Housing Limited / Aboriginal Community Housing Limited / National Affordable Housing Consortium Limited

- Lendlease Development Pty Limited / St George Community Housing Limited
- Frasers Property AHL Limited / Bridge Housing Limited
- Stockland Development Pty Ltd / Link Wentworth Housing Limited / City West Housing Pty Limited / Birribee Housing Limited

The ideal renewal partner will not only deliver new buildings and infrastructure but will also collaborate with government and the community to support residents through change and create a vibrant and mixed inner-city community.

The renewal partner is expected to be appointed by the end of 2023.



Project Planning Timeline:

NOVEMBER 2022

Waterloo South rezoning finalised

FIRST HALF OF 2023

Relocations Strategy released which will identify the initial stages of relocations

DECEMBER 2023

Appoint the renewal partner

DURING 2024

The first stage of supported relocations will happen

DURING 2024

Development applications will be prepared for Waterloo South

This newsletter is also available in Russian and Simplified Chinese.
For more information, turn to the back page.

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Для получения дополнительной информации перейдите на последнюю страницу.

本新闻简报有俄文和简体中文版本。请阅读最后部分了解详情。

Planning changes for Waterloo South now final

The Waterloo South site within Waterloo Estate has been rezoned.

These planning changes support the delivery of new social housing, affordable housing, and private homes with access to improved community facilities, parks, shops and transport.

Thank you to everybody who provided feedback on the draft planning proposal earlier this year.

Delivering infrastructure

LAHC as the landowner will continue to work with the City of Sydney to develop plans to deliver the infrastructure needed to support new businesses, communities and homes on the Waterloo Estate. This is known as a planning agreement.

In the coming months, the Department will release this agreement, which the community will be invited to have their say on.

Once the agreement is finalised, the changes to zoning will come into effect and new development applications can be submitted.

All future development will go through the development application process, including consultation with the community, before any development can begin.



Talking with the community

As we move forward with the renewal, members of the LAHC team have been attending regular community activities to provide updates on the renewal and talk with you about what matters most to you for the future of Waterloo South.

We heard a range of ideas across topics like placemaking, community facilities, health and wellbeing, and transport.

LAHC is now responding to what we heard during the community chats and preparing a framework on how we will collaborate with the renewal partner to realise people and place outcomes, including supporting the community, connecting with Country and achieving a sense of place.

We are also working on an action plan for 2023-2024 focused on working with local service providers to coordinate and deliver a program of activities for the community.

An important step in this plan is to reopen Waterloo Connect as a place the community can come for reliable redevelopment information and material and answers to questions.

Thank you to everyone who participated in the community chats. If you didn't get a chance to speak to us, please contact us as we'd like to hear your thoughts and ideas.



Contact us

If you have any questions about the Waterloo South Renewal, please contact:

Waterloo Connect on **1800 738 718**

or via email at: WaterlooConnect@facns.nsw.gov.au

Please stay safe and enjoy your end of year break. We look forward to reconnecting next year.



Providing tenants with support

LAHC and DCJ are committed to working with residents throughout the relocations process. LAHC and DCJ are preparing a relocations strategy that will include the initial stages and timing of the relocations, the relocations process and the dedicated support that will be available to help residents through change. This information will be made public in the first half of 2023.

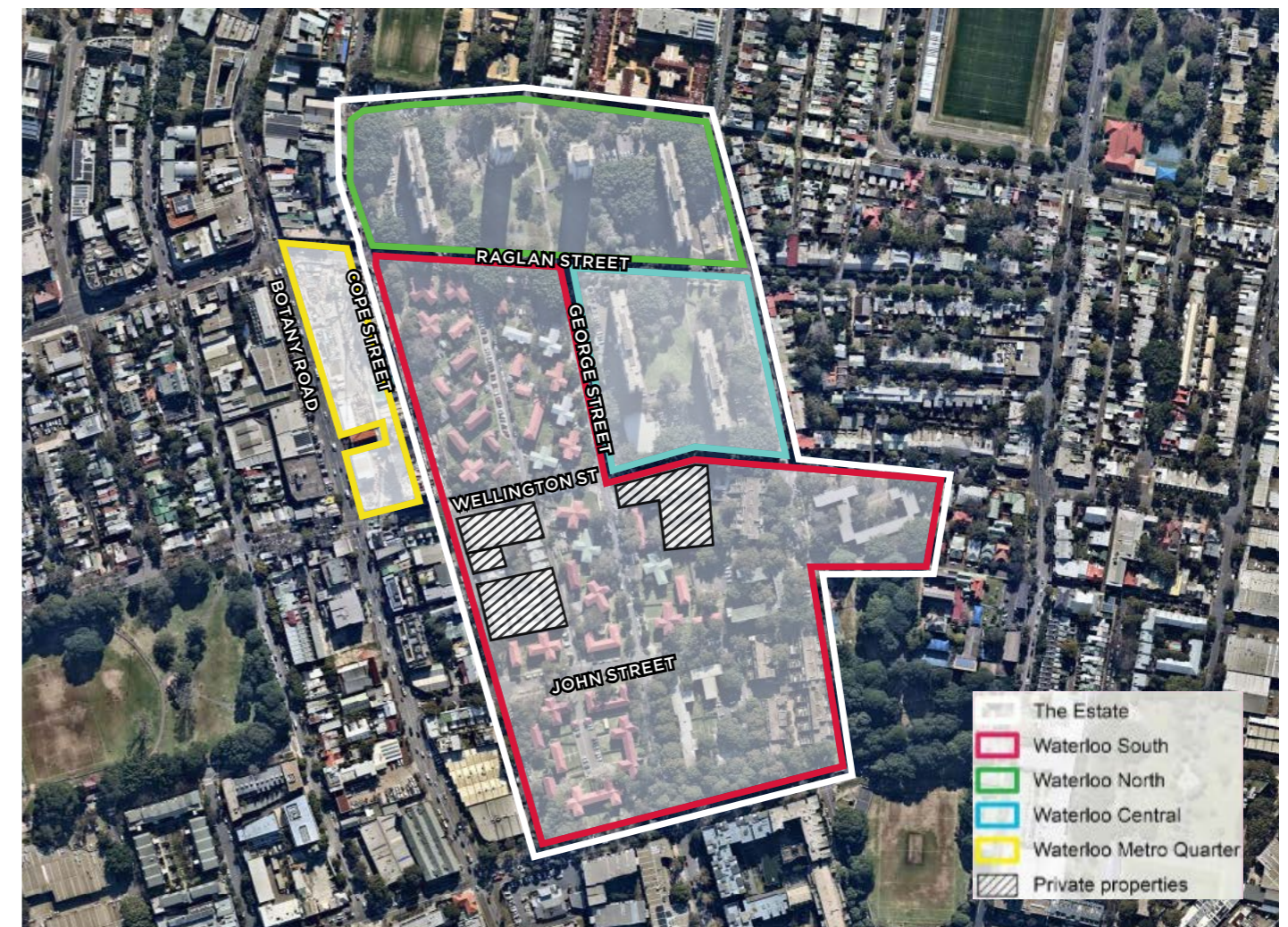
- The renewal of Waterloo South is a long term project that will take place over 15-20 years.
- No residents are being relocated right now.
- The relocation of Waterloo South residents will take place over a number of years and will be staged to minimise community impact.
- Only some residents in Waterloo South will be relocated in the first stages (in the first couple of years).
- Our current plan is that no social housing

residents in the first stages will need to move from their homes until early 2024. This will be confirmed in the relocations strategy.

- Residents will have the right to return to new homes in Waterloo once they are built, should suitable housing be available and they continue to meet social housing eligibility criteria.
- Relocations could be into vacant properties in the surrounding area, into new homes at the Metro Quarter and Elizabeth Street, Redfern when complete, or at the Waterloo Estate as new social homes become available.

Residents will have the support of a Relocations Officer throughout the entire process. The Relocations Officer will meet with each resident to let them know that they will need to relocate and talk to them about what to expect through the process. The Relocations Officer will provide this information and other supporting information in writing to each resident.

The Waterloo Estate



Department of Communities and Justice Update

The Department of Communities and Justice (DCJ) has Housing Practice Standards, which are designed to help us deliver our DCJ Values of Service, Trust, Accountability, Integrity and Respect. These Standards clearly set out the expectations we have of how staff will do their job and what you as our clients should expect, when interacting with DCJ people.

The six standards are:

1. Respectful service, we put people at the centre of everything we do
2. Culture is ever present
3. Language impacts on practice
4. Continual learning and critique leads to improved practice
5. Trusting relationships create positive change
6. Integrity and accountability are essential in every aspect of our work

It is very important to DCJ that clients know the Standards that underpin our practice and what you can expect. You can read more about them here <http://bitly.ws/xDsZ> or talk to staff at your local Housing Office. We hope that our staff will be treated respectfully as they strive to meet the DCJ Values and that we can work together to improve how our services are delivered and safety to clients and staff.



Counterpoint Community Services

Counterpoint Community Services provides independent support and advice to residents.



Your local community hub

Counterpoint's Factory Community Centre and Multicultural Centre are your local hubs, offering support and advocacy services, facilities including printing, computer, and phone use, as well as offering a range of activities to promote community connections. Counterpoint can also help you access other services in the community.

For more information, please contact Counterpoint Community Services.

- Phone: (02) 9698 9569
- Email: info@counterpointcs.org.au
- Drop in: Monday to Thursday
9.15am-4.15pm,
67 Raglan Street Waterloo

Waterloo Neighbourhood Advisory Board

Become involved

Are you interested in getting more involved in the Waterloo community and to have a say? Join the Waterloo Neighbourhood Advisory Board. Contact Mission Australia on **0491 147 620** or email SharmaRo@missionaustralia.com.au

This newsletter is available in Russian and Simplified Chinese online and in print. To view the website, scan the QR code or visit <https://bit.ly/3qllOEg>. You can get a print copy from Security or at the Oz Harvest pick up station.

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