



Challenge 4 Change Courses Part 1

"Community Building 101"

Come along to our FREE training day:

- **The Jigsaw** - Building Effective Relationships
- **The A Team** - Teamwork and Group Dynamics
- **Hear No Evil** - Listening Skills and Body Language
- **Customer Is Always Right** - Dealing with Difficult People
- **The Big Cats** - Dealing with Bureaucracy

**Tuesday 17th July
10.30am - 3.30pm**

**Alexandria Town Hall
73 Garden St, Alexandria**

Lunch will be provided

RSVP essential to

Mike:

9698 9569

or **Bill:**

9319 4073

Groundswell
Initiative

<http://groundswellcoalition.org.au/> info@groundswellcoalition.org.au